

Discrimination is Against the Law

Grace Inspired Living, The Community at Rockhill and Lutheran Community at Telford comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Grace Inspired Living, The Community at Rockhill and Lutheran Community at Telford do not exclude people or treat them less favorably because of race, color, national origin, age, disability or sex. Grace Inspired Living and its directly affiliated communities...

- Provide people with disabilities with reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - o Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats and more).
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - o Information written in other languages.

If you are in need of reasonable modifications, appropriate auxiliary aids and services, or language assistance services, please contact Carol Anne Underkoffler, *Director of Social Services* (The Community at Rockhill) or Kim Meyer, *Director of Social Services* (Lutheran Community at Telford).

If you believe The Community at Rockhill has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with Carol Anne Underkoffler, *Director of Social Services*, in person or by mail at 3250 State Rd., Sellersville, PA 18960, by phone: (267) 429-3255, by fax: (215) 257-7390, or via email: cunderkoffler@graceinspiredliving.org. If you need help filing a grievance, Carol Anne Underkoffler, *Director of Social Services*, is available to assist you.

If you believe Lutheran Community at Telford has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with Kim Meyer, *Director of Social Services*, in person or by mail at 12 Lutheran Home Dr., Telford, PA 18969, by phone: (267) 203-1433, by fax: 267-203-1152, or via email: kmeyer@graceinspiredliving.org. If you need help filing a grievance, Kim Meyer, *Director of Social Services*, is available to assist you.

You can also file a civil rights complaint with the U.S. Department of Health & Human Services, Office for Civil Rights, electronically through their <u>Complaint Portal</u>, or by phone or mail at:

U.S. Department of Health & Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

This notice is available at the <u>Grace Inspired Living official website</u>.

